

Pakkly

Privacy Policy

Last updated: April 25, 2026

This Privacy Policy applies to the mobile application **Pakkly** (the "App"), developed by Sonny Fournier ("we", "us", or « our").

1. Data Collection

We do **not collect, store, or share any personal data** from users.

Pakkly is designed to function without requiring users to create an account or provide personal information.

2. Third-Party Services

The App uses the following third-party services:

Firestore Functions (Google LLC): the App uses Firestore Functions as an intermediary API to forward your requests to the ChatGPT service (OpenAI). The data sent (the content of your requests) passes through this service but is not stored by us. This data is subject to Google's Privacy Policy and OpenAI's Privacy Policy.

Firestore App Check (Google LLC): This service is used to authenticate calls to Firestore Functions and ensure they originate exclusively from the Pakkly app. It does not collect personally identifiable information. It is subject to Google's Privacy Policy.

For more information, please refer to:

- <https://firebase.google.com/support/privacy>
- <https://openai.com/privacy>

3. Subscription Information

Pakkly offers optional subscriptions processed entirely through Apple's App Store. We do not have access to your payment details. All billing, subscription management, and refunds are handled directly by Apple in accordance with their Terms of Service and Privacy Policy.

To manage or cancel your subscription, visit your Apple ID account settings.

4. Data Security

Since we do not collect personal data, we do not store user data on our servers.

We rely on trusted third-party services to ensure secure communication and infrastructure.

5. Audience & Age

Pakkly is a general-audience app, rated 4+ on the App Store because it contains no sensitive content. It does not specifically target children and does not collect any personal data regardless of the user's age. Use by children is the responsibility of parents or legal guardians.

6. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be reflected on this page.

7. Applicable Law

This policy is governed by French law and the General Data Protection Regulation (GDPR). You have the right to access, rectify, and delete your data. To exercise these rights, please contact us at the address below.

8. Contact

If you have any questions about this Privacy Policy, you can contact us at:
pakkly@proton.me